



PUBLIC NOTICE

Haryana Tourism on behalf of Surajkund Mela Authority invites the E-auctions for “Hiring of agency for operation, manage smart parking system (payment through Fastag /UPI/Debit/Credit Cards/ E wallet etc). from prospective bidders for the 39th Surajkund International Crafts Mela-2026 to be held from 31st January to 15th February, 2026 at Surajkund, Haryana. The e-auction will be held on 04.12.2025 (12:15pm to 1:00 pm). Last date for submission of documents is 28.11.2025 till 11:00 AM. E-auction documents along with details of activity are available at the website of HTC i.e. www.haryanaturism.gov.in as well as on <http://eauction.gov.in> for online participation. Managing Director, HTC reserves the right to accept or reject any or all bids without assigning any reasons thereof.

Issued by Managing Director,
Haryana Tourism Corporation Limited

ONLINE AUCTION NOTICE

Haryana Tourism Corporation Limited

(a state government undertaking)

CIN 45202CH1974SGC003437

S.C.O. No. 17-18-19 ,Sector-17-B, Chandigarh-160017

Ph. :-0172-2702955, 0172-2702956, 0172-2702957. Fax No.:-2702783

e-mail:- haryanaturism@gmail.com , Website:- www.haryanaturism.gov.in

e-Auction Portal (<https://eauction.gov.in>)

1. Haryana Tourism Corporation intends to Hiring of agency for operation, manage smart parking system (payment through Fastag /UPI/Debit/Credit Cards/ E wallet etc). during 39th Surajkund International Crafts Mela scheduled to be held from 31st January to 15th February, 2026 at Surajkund, Faridabad (Haryana) on “as is where is basis” as per detail below through online Auction hosted on NIC e-auction portal i.e. (<https://eauction.gov.in>).

Sr. No.	Particulars	Remarks
1.	AUCTION NOTICE No.	76/2025
2.	Initially Bidder has to deposit Offline Submission of E-Service Fee / Processing Fee and Registration fees /License fees a. -Service Fees of Rs.1180/- (Non Refundable). b. egistration fees of Rs.5900/- (Non Refundable).	The interested bidder shall have to deposit a) E-Service Fees of Rs.1000/-@18% GST=1180 (Non refundable) through offline Mode in the shape of Demand Draft in favour of “SOCIETY FOR IT INITIATIVE FUND FOR E-GOVERNANCE” Payable at Chandigarh. b) Registration fees of Rs.5000/- @18% GST= Rs.5900/- (Non Refundable) through offline Mode in the shape of Demand Draft in favour of “HARYANA TOURISM CORPORATION LTD.” Payable at Chandigarh.

3.	Earnest Money Deposit (EMD) i.e. Rs.5,00,000/- (Rupees Five Lakh Only)	The interested bidder shall have to deposit EMD i.e. Rs.5,00,000/- (Rupees Five Lakh Only)(Refundable) through offline Mode in the shape of Demand Draft in favor of “HARYANA TOURISM CORPORATION LTD.” Payable at Chandigarh.
4.	Date of Start / Close of Online Auction	On 04.12.2025 (from 12:15PM till 01:00 PM)

IMPORTANT NOTE(S):-

- (1) To participate in the Online Auction, the bidders are required to obtain Digital Signature Certificate (DSC). Bidders can participate by sign-up online (create user account) on NIC e-Auction Portal i.e. (<https://eauction.gov.in>).
- (2) All three Demand Drafts given at Sr. No. 2 & 3 is to be submitted at the Head Office of Haryana Tourism Corporation Ltd. /Rajhans Tourist Complex, Surajkund, Faridabad and copy of the same be also uploaded on the e-auction portal as on or before the last date of submission i.e. 28.11.2025.
- (3) The increment value for the e-auctions is Rs.20,000/-.
- (4) If a bidder successfully quotes within 5 minutes before the close of the auction, the closing time will be increased by 10 minutes for other bidders to respond and so on.

Schedule of Reserve Price and Minimum Turnover

Sr. No.	Name of Activity	Reserve price + GST (18%)
1.	Hiring of agency for operation, manage smart parking system (payment through Fastag /UPI/Debit/Credit Cards/ E wallet etc).	Rs.60,00,000/- (Rs. Sixty Lakh) + GST 18%

GENERAL INFORMATION TO BIDDERS & ELIGIBILITY FOR PARTICIPATION

1. The Bidders can download the e-Auction documents from the Portal: (<https://eauction.gov.in>).
2. The intending bidders before participation in the Online Auction/ bidding process will be required to create their user id and password at i.e. (<https://eauction.gov.in>) steps to create user id and password steps:-
 - Go to Firefox update.150 version (46.0.1) and also update Java version 151 or 161 (32bit).
 - Go to Online Bidder Enrollment link at eauction.gov.in
 - Fill all the required information at online bidder enrollment page.
 - After successfully creation of user id and password intending bidder required to login in eauction.gov.in
 - Link Digital Signature Certificate(D.S.C) with indenting bidder's account at eauction.gov.in
 - After Successful completion of above said point's bidder will able to go at their home page screen at eauction.gov.in and then bidder can participated in intending auction.
3. To be eligible to participate in the Online Auction. He/She will be required to make offline payment of E-Service Fee, Registration fees & EMD as per details provided in table at point no. 2 & 3.
4. The Earnest Money Deposit (EMD) i.e. Rs.5,00,000/- (Rupees Five Lakh only) in the shape of DD is to be submitted by the bidders only through offline mode.

NOTE:- If the Online Auction for same are cancelled or recalled on any grounds, the e-Service fee of Rs.1000/-@18% GST=1180/- (Rupees One Thousand One Hundred Eighty only) & Registration fees of Rs.5000/-@18% GST=5900/- (Rupees Five Thousand Nine Hundred only) will not be refunded to the bidders.

5. The prospective bidder may also contact Haryana Tourism for any query/ process regarding e-auctioning. Contact

Head Office, HTC/ Activity Head	0172-2702955-57 Mob. 9818590913,9896377700
Surajkund Mela Secretariat / Nodal Officer	Tel:0129-2513000/ 2988666, Mob:8816040444

Schedule for Minimum Turnover

Schedule for Minimum Turnover and Work done

(Figures in lacs)

Annual Average turnover during three financial years i.e. 2022-23, 2023-24 & 2024-25	Experience of having successfully completed similar works during last 3 years upto 2024-25		
	Three similar completed works costing not less	Two similar completed works costing not less	One similar completed works costing not less
60.00 Lacs	20.00 lacs each	30.00 lacs each	60.00 lacs

SECTION-I ELIGIBILITY CRITERIA FOR Bidder

1. The Bidder /Firm/Agency should be Proprietorship Firm/Company registered under Central Act/Act of Haryana/Companies Act, 2013 or Indian Partnership Act.1932.
2. Must be registered with relevant copies of registration:
 - a) Income Tax Department. (having PAN number)
 - b) Provident Fund Department,
 - c) GST Number of Haryana.
3. The Bidder/agency must have an average Annual Turnover as mentioned in **“Eligibility Criteria for Minimum Turnover and Work done”** in the last three financial year i.e. 2022-23,2023-24 and 2024-25. A Copy duly certified by Chartered Accountant to be submitted as a proof of Average Annual Turnover as per Annexure I (Section-VI).
4. The Bidder/agency/firm should be a registered entity with minimum 3 years of existence and experience in the same activity (Certificate of Incorporation/ Registration, Pan Card, Service Tax Registration Certificate).
5. The Bidder/agency having quality certification appropriate ISO 9001:2008.
6. In last 3 years, Bidder/agency /firm must have three similar ongoing projects for Smart/ Computerized parking management in Government of India/ State Govt./PSU/Centre Govt./Malls or for any company registered in India under Companies act 1956/2013.
7. The Bidder/agency should have executed similar assignment/ work as per detail given below:-
 - a) Three similar completed works more than or equal to amount as mentioned in **“Schedule for Minimum Turnover and Work done” OR**
 - b) Two similar completed works more than or equal to amount as mentioned in **“Schedule for Minimum Turnover and Work done” OR**
 - c) One similar completed works more than or equal to amount as mentioned in **“Schedule for Minimum Turnover and Work done”**
8. The firm/ agency must have a minimum fifty experienced professional (Self Certification).
9. The Agency should not have been blacklisted from anywhere i.e. by any Government/ Semi-Government Department or PSU/ institution/corporation/federation etc. and not connected to any firm who has been so blacklisted in the past five years. An affidavit in this regard duly notarized on stamp paper of Rs.100/- is required.

Note :- All the above mentioned required registrations / licences must be valid on the date of publication of this online auction process and in case any

of registrations/licence is under renewal, the same must be completed before the award of the contract. Requisite self attested copies of documents as proof with reference to above eligibility criteria.

Scope of Work

Surajkund Mela Authority/Haryana Tourism Corporation intends to hire an agency for operation, manage Smart Parking System during 39th Surajkund International Crafts Mela-2026.

Haryana Tourism intends to hire parking Management bidder who will partner with support the implementation of Smart Parking Solution during 39th Surajkund International Crafts Mela-2026 scheduled to be held from 31st Jan to 15th February, 2026. The solution should comprise of Hardware, Software and Manpower and it should work seamlessly with HTC/SKMA at Parking site even if the internet connectivity is intermittent. The successful Bidder/agency will be expected to complete solution therein for 16 days.

Smart Parking key components should be inclusive of the following:-

- I. **Parking Management System**
 - On Ground Parking
 - Parking Meters
- II. **Web Portal and Mobile App for Visitors**
 - Parking identification, pre booking, payment and navigation.
- III. **Enforcement application**
 - Parking enforcement and notifications
- IV. **Real time Control and command Centre**
 - Data management, analytics and Business Intelligence on real time basic.
 - Monitoring of real time transactions, parking availability, pre booking, season parking and parking enforcement.
 - Management of equipment status and alarms on real time basis.
 - Real time Dash boards and reports.

Smart Parking solution for Surajkund Mela

HTC/SKMA identified on ground parking location within their jurisdiction which holds cars where the smart parking shall be implements and operation during the Mela period 31st January to 15th February, 2026.

Detailed project scope of work

Proposed smart parking solution involves design, development, implementation, operation, Manage of smart parking system for implementation on ground parking spaces (four wheelers and two wheelers) the project should include the following things:-

- a) All sensors, devices and equipment should have the capability to communicate back and forth with the central control center for information and feedback through a RF/Ethernet/Wi-Fi/GPS/any combination of them enabled system.
- b) Parking solution is expected to enable parking slot occupants to pay parking fee through FAS Tag, UPI or e-Wallets for collecting parking fee.
- c) To provide and install necessary hardware and software for parking management system.
- d) To provide and install necessary LED based digital displays for providing total/occupied/ unoccupied parking lots.
- e) Setup and maintenance of real time central command and control centre including data centre with appropriate hardware and software for viewing, analyzing, storing and retrieval of the data and monitoring and managing of smart parking is completely responsible of system and monitoring and managing of smart parking is completely responsibility of system integrator with exclusive bank account for the same purpose.
- f) App (Android/ IOS) for parking services which will enable visitor to find the parking availability on real time, pre book the parking slot, navigate and pay for parking using FAS Tag, UPI or e-Wallets.
- g) System integrator will also develop an enforcement feature in above said app which provides the alerts and status of unauthorized parking on real time which can be used by operator for enforcing the over stay and police to enforce the unauthorized parking.
- h) Operation for the managing the parking area during event which may include team of manager for managing complete operations, Customer care executive to support citizens for paying at parking meters, enforcement personnel and some security guards for complete event period.
- i) HTC/SKMA will give the priority that will provide updated technology with less human intervention. Agency is solely responsible to provide this infrastructure, internet, security of machines etc. HTC/SKMA will not provide any thing to Bidder/agency like hardware, place, space, manpower, internet connection, electricity, telephone etc., Physical security of machine and parked vehicle like any theft, any damage of its equipments and compensation as per law, agency will only responsible for this.
- j) Security of vehicle will not be responsibility of HTC/SKMA.

Brief Scope of Work

1. Parking Management System: The Agency should provide

- (a) The Bidder/agency should depute Adequate Manpower for managing all the Parking (Entry/Exit) (Commercial & Non Commercial) lanes at all the Entry Gates at the venue; The Boom Barrier with smart Parking Solutions will be provided at all Parking Gates with Boom Barrier and other hardware required for Parking Free of Cost. The Supervisor is to be provided at all Gates

- (b) The Bidder/agency will have to install Car hailer/mike system for proper announcements.
- (c) The Bidder/agency will ensure that only the rates prescribed by the SKMA/HTC are charged for parking of vehicles. Any excess charges will amount to cancellation of the agreement. The rates for parking of vehicles will be as under:-

Type of vehicles	Parking Rates are inclusive of GST or (can be decided mutually after discussion)
For Scooter/ Motor Cycle with Helmet	Rs. 50/-
For Cars/Jeeps (LTV).	Rs. 100/-
For Mini Buses	Rs. 300/-
For Buses (HTV)	Rs. 500/-

- (d) Each parking area listed in the section below shall have one entry lane and one exit lane with boom barrier based control in either lane.
- (e) Parking of Vehicles

Commercial Vehicle Detail		
Sr.No.	Vehicle Qty	Location
1.	1700	Delhi Gate
2.	1800	Opposite Vivanta Taj Hotel
3.	800	MCF Land Pehlادpur Side
4.	1300	Near Gate No.2
5.	200	Silver Jubilee Parking
6.	500	Radha Swami Satsang
7.	1000	Jungle Fowl 1
8.	1500	Helipad Parking
9.	1740	Parking at Eros City (Subject to the approval of District Administration)
10.	1000	Lake wood (Subject to the approval of District Administration)
Non Commercial Parking Detail		
1.	60	Natyashala (VIP Parking)
2.	35	Back side of Natyashala (VVIP Parking)
3.	25	Gate No. 4 (VVIP Parking)
4.	40	Sunbird parking
5.	100	Lake view
6.	100	Hermitage

Note: Some of the parking mentioned at Sr. No 6, 9 & 10 will be obtained by the HTC/SKMA on request temporarily for the Mela Period.

- (a) The Bidder/agency will be responsible for any theft/missing of any part/components of vehicle(s). However, the HTC/SKMA will not be responsible for the theft of the articles lying in the vehicle and for the damage/scratches to the vehicles in the parking area.
- (b) The HTC/SKMA will have to allow free parking for the Govt. & VIP vehicles with Valid stickers during the Mela period and such other vehicles as may be allowed for security purposes by the Licensor for smooth conduct of Mela. Similarly, free parking has to be allowed to the handicapped persons. The parking system/application must have a feature for FOC (Free of Charge) for exempted vehicles.
- (c) The Bidder/agency will install displays on each entry and exit lane that will show the entry ticket mode such as FASTag or Ticket and the exit mode with amount.
- (d) The Bidder/agency will provide Lease Line/Wifi facility for their operation
- (e) The Bidder/agency should print Computerized Tickets with all security features. The cost incurred in the printing of the parking tickets will be borne by the bidder.
- (f) The Bidder/agency is to ensure that the licensed premises are used only for parking of vehicles only.
- (g) The Bidder/agency is to setup Boom Barrier and other hardware for smart parking solution.
- (h) That the Bidder/agency will be at liberty to put up a stall near entry point for sale of the Mela tickets and the HTC/SKMA will have no objection to it.
- (i) The Bidder/agency is to ensure that the entry and exit gates are separate so as to ensure proper movement of the vehicles in the parking area.
- (j) The Bidder/agency is to ensure that the staff deputed in the parking is with proper uniform of the same colour with a cap and photo identity card to be hung on his chest for identification purposes.
- (k) The Bidder/agency has to install Ticketing Machines where Boom Barriers are not feasible.
- (l) The Bidder/agency will install CCTV Camera at every entry & exit point of the parking area so as to ensure safety and security of the vehicles and the manpower. SKMA/HTC will not in any way responsible for theft/Loss of property from parking areas.
- (m) The Bidder/agency will provide appropriate sign boards outside every Parking area and it will be the duty of the HTC/SKMA to ensure that such sign boards are maintained properly and not removed at any cost.
- (n) HTC/SKMA will be at liberty to direct the bidder to close any parking area temporarily keeping in view the VIP/VVIP's movement or rush of vehicles etc. in the best public interest for the purpose of maintenance of the law and order.

-
- (o) The Bidder/agency will ensure that the paid parking must remain open and operational from 10.00 AM to 10.00 PM (OR) till the time vehicles of visitors are parked) during the Mela period OR till the last vehicle remains parked in the Parking, whichever is later. Further, the bidder will ensure that adequate lights are there in the parking area and it is properly guarded by way of the barbed wire/ropes etc so as to ensure that there is no trespassing.
 - (p) The complimentary parking tickets will be provided by the bidder as per the requirement of HTC/SKMA.

General Terms and conditions

1. The selected bidder will pay 10% of the total bidding amount after issuing LOI, 40% of the total bidding amount on 10.01.2026 and the balance amount i.e. 50% of the total bidding amount on 07.02.2026.
2. The manpower deployment by bidder is purely on temporary basis for the purpose of Surajkund International Crafts Mela. Through this online auction Surajkund International Crafts Mela does not intend to procure any hardware item or any software item.
3. That the SKMA/HTC will not be liable for any claim from the Licensee against any untoward incidents like theft, riots, natural calamities, failure of electricity or even change of the policy by the Govt. regarding the blockade of the road in front of the parking sites etc.
4. The proposed land/site will be given on “AS IS WHERE IS” basis.
5. FORCE MAJEURE Neither the selected bidder nor HTC/SKMA shall be liable to the other for any loss or damage occasioned by or arising out of acts of God such as unprecedented flood, volcanic eruption, cyclone, tsunami, earthquake, pandemic or other convulsion of nature and other acts such as but not restricted to invasion, the act of foreign countries, hostilities, or war-like operations before or after declaration of war, rebellion, military power which prevent performance of the assignment and which could not be foreseen or avoided by a prudent person.
6. Penalty Clause: Bidder/agency fails to meet the requirement or provide inferior quality product/service, and delay in execution of services as per the scope of work in stipulated time frame as mentioned in Bid document. The penalty will be imposed by Activity Head subject to approval of MD/HTC-cum-Chief Administrator.
7. The Bidder/agency will pay all taxes and levies in force at present or that may be levied by the appropriate authorities at any time during the license period and the Bidder/agency will not bear any liability on this account.

Note: The management reserves the right to accept or reject any one or all the auctions, without assigning any reason.

Bidder Information

S.No.	Particulars	Details	
1.	Name of the Bidder Company/ Firm/Agency		
2.	Full Address of the Registered Office with Proof		
a)	Telephone No. & Mobile No.		
b)	Fax No.		
c)	Email address		
d)	Website (if any)		
3.	Address of Correspondence with Proof		
a)	Telephone No. & Mobile No.		
b)	Fax No.		
c)	Email address		
d)	Website (if any)		
4.	Detail of Contact Person		
a)	Name of Contact Person		
b)	Mobile Number of Contact Person		
c)	Passport/Adhaar Card/Driving License/ Voter Card Number (any One)- Attach Documentary Proof		
5.	Whether Proprietorship/Partnership/ Private Limited/ Limited or any other (Documentary evidence should be attached as Proof)		
6.	Valid PAN No. &Year (Documentary evidence should be attached as Proof)		
7.	Valid Goods & Service Tax Registration No. & Year (Documentary evidence should be attached as Proof) The bidder will have to obtain provisional GST No. of Haryana for Providing the Services during the Mela		
8.	A Certificate may be submitted for Average Turnover for the last three Years i.e. 2022-23, 2023-24 and 2024-25 duly Audited by the Chartered Accountants. The Following Proofs are to be enclosed herewith a) The balance-sheets duly audited by a Chartered Accountant to be attached. b) In case of Proprietorship firm copies of ITRs for the last three Assessment Years i.e. Years i.e. 2022-23, 2023-24 and 2024-25.	Year	Turnover (In lacs)
		2022-23	
		2023-24	
		2024-25	
9.	The details of the Works of similar nature handled by the bidder firm/Agency upto 2024-25 to any CPSUs/State PSU/ Mega Fair or Festival shall be submitted in the format enclosed at Annexure III(Documentary Proof of the same is enclosed)		

S.No.	Particulars	Details
10.	The Bidder/agency should not have been blacklisted by anyone i.e. any Government/ Semi-Government Department or PSU/ Institution/ corporation/ federation etc. and not connected to any firm who has been so blacklisted in the past five years. An affidavit of Rs. 100/- in this regard duly certified by the Bidder should be submitted.	

I/We hereby declare and certify as under:-

1. That I/We have gone through the auction documents read and understood all the Terms and Conditions and therefore, agree to abide by the same.
2. That I/We have gone through the auction documents
3. The company has technical & financial resources to provide services & have a contingency plan to meet manpower/ equipment requirement in Fairs/Festivals/Events etc.
4. The company abides by the prevailing Labour laws, statutory obligations & Law of land.
5. That, I /We understood that Initially Technical Bid will be opened and short listing will be made on the basis of Technical eligibility criteria. Financial bid of only those applicants will be opened who will be found technically qualified as per Technical eligibility criteria given in the auction document.
6. It is further certified that the submitted auction is unconditional and strictly as per the schedule.

Signature of the authorized representative
Name (in Capital letters)
Seal of the Bidder

SECTION-VI

Annexure

Affidavit/Declaration

Attested across front
Photograph
of the applicant

Name of ACTIVITY

(ON A NON-JUDICIAL STAMP PAPER WORTH Rs. 10/-)

I/We.....S/o.....
R/o.....do hereby
declare and affirm as under:

1. That..... (Name of Firm/Company has not been blacklisted/debarred from anywhere i.e. by any Govt. Department OR any other autonomous body etc.
2. That none of the Partner (s) Sole Proprietor or Director(s) have ever been associated with any Firm/Company/ which has ever been blacklisted/debarred by anyone i.e. any Govt. Department or any autonomous body etc.
3. That none of the Partner(s) Sole Proprietor or Director(s) have ever been convicted of an economic offence.
4. That no criminal cases are registered or pending against any of the Partner(s) Sole Proprietor OR Director(s).
5. That I/We will not do any other work/activity other than specified by SKMA/HTC as envisaged in the Bid document .

Dated:

DEPONENT

Place

VERIFICATION:

Verified that the above contents of the affidavit are true to the best of my/our knowledge and belief and nothing has been concealed therein.

Dated:

DEPONENT

**Format for Financial Summary of the Bidder
(on the letterhead of the CA / Statutory Auditor)
Average Annual Turnover of the Bidder**

We the statutory auditors of M/s.....hereby certify that the annual turnover of M/s.....residing at..... for the past three years are as per the details given below:-

Year	Turnover(Inlacs)
2022-23	
2023-24	
2024-25	
Average Annual Turnover:	

Note: Bidders are required to provide data for last two years ending 31st March 2025. Bidders must fill in the exact figures towards the turnover and ensure the details match online(shall be verified through UDIN). Audited Balance Sheets are also required to be submitted for the same.

UDIN No: _____
Name of Statutory Auditor

Designation
Seal of Audit firm

Note:

1. The Bidder shall submit audited annual reports(financial statements: balance sheets, profit and loss account, notes to accounts etc.) in support of the financial data duly certified by statutory auditor/s. In case, company does not have statutory auditor/s, it shall be certified by the chartered accountant that ordinarily audits the annual financials of the company.
2. The Document as furnished above shall be verified online through the UDIN and the Balance Sheets. Bidders are advised to ensure that the details as per this form are reproduced online accurately

Details of the Works as per the eligibility criteria

S.No.	Name of Office/ Event	Name of Event (if any)	Order No. and Date	Period		Amount (without GST)
				From	To	

Note : Documentary Proof of Work Order/Performance certificate is to be enclosed.