

## TOURISM DEPARTMENT HARYANA

### CITIZEN CHARTER

The Tourism Department Haryana came into existence in the year 1966 when the State of Haryana was created as a separate State from joint Punjab. The office of the Tourism Department Haryana is located at SCO-17-19, Sector –17 B, Chandigarh.

The primary function of the Tourism Department is to develop tourism infrastructure in the public sector and private sector. The development of tourism infrastructure in the public sector is done by way of funds received from the State Govt. in its annual/five year plans. In addition, the Tourism Department makes efforts to get maximum possible Central Financial Assistance from Govt. of India for creation of tourism infrastructure. Once developed and furnished the tourist complexes are handed over to the Haryana Tourism Corporation for their maintenance and operation as an agent of the State Government. As on date, the department has set up a net work of 44 tourist complexes spread all over the State. A list of these tourist complexes alongwith their room capacity is as under :-

Sr. No.	Name of the complex	Situated at	Year in which	Rooms
	AMBALA			
1	Kingfisher	Ambala	1986	18
	BHIWANI			
2	Baya	Bhiwani	1989/2002	14
	FARI DABAD			
3	Badkhal Lake	Faridabad	1969	43
4	Hotel Raj Hans	Surajkund	1982	75
5	The Hermitage	Surajkund	1988	106
6	Sunbird Motel Restaurant	Surajkund	1970	23
7	Lake view Huts	Surajkund	1988	22
8	Aravali Golf Course	Faridabad	1990/1996	11
9	Magpie	Faridabad	1975	29
10	Dabchick	Hodal	1974	20
11	Raja Nahar Singh Palace	Ballabgarh	2003	8
12	Design Galleries	Faridabad		15

	complex, Surajkund			
	FATEHABAD			
13	Papiha	Fatehabad	1994/1999	2
	GURGAON			
14	Shama	Gurgaon	1974	18
15	Saras	Damdama	1989	13
16	Sohna	Sohna	1973	20
17	Bird Sanctuary (Rosy Pelican)	Sultanpur	1972	14
	HISAR			
18	Flamingo	Hisar	1973	19
19	Blue Bird	Hisar	1996	13
	JIND			
20	Bulbul	Jind	1972	11
	KAI THAL			
21	Koel	Kaithal	1984	10
	KARNAL			
22	Karna Lake	Uchana	1972	21
23	Oasis	Uchana	1973	--
	KURUKSHETRA			
24	Parakeet	Pipli	1972	15
25	Neelkanti Krishna Dham	Kurukshetra	1987	26
26	Anjan	Pehowa	1999	10
	PANI PAT			
27	Skylark	Panipat	1976	18
28	Blue Jay	Samalkha	1972	8
	PANCHKULA			
29	Mountain Quail	Morni Hills	1987/1999	16
30	Red Bishop	Panchkula	1972/1993	26
31	Yadavindra Garden	Pinjore	1967	23
32	Mansa Devi Yatrika	Mansa Devi	1997	8
33	Adventure Resort	Tikkar Tal	2003	8
	REWARI			
34	Jungle Babbler	Dharuhera	1974	11
35	Sandpiper	Rewari	1982	9
	ROHTAK			
36	Tilyar Lake	Rohtak	1976/1999	22
37	Myna	Rohtak	1975	19
38	Sampla	Rohtak	2012	6
	JHAJJAR			
39	Gauriyya	Bahadurgarh	1990	27

	SIRSA			
40	Surkhab	Sirsa	1980	12
41	Shikra	Asakhera	1979/84	4
	SONIPAT			
42	Ethnic India	Rai	2000	53
	YAMUNA NAGAR			
43	Grey Pelican	Yamuna Nagar	1984	9
44	Adibadri	Yamunnagar	2017	2
			TOTAL	857

## PROMOTION IN PRIVATE SECTOR

Haryana has acquired a prominent place on the tourist map of India for its outstanding contribution in promotion of tourism. The Government has set up a network of 44 tourist complexes all over the State which are extremely popular with the tourists. There are total 857 rooms, Convention Centres, Golf Courses, Lakes, Heritage rooms and other facilities such as Camping Sites.

The Govt. has provided major thrust to tourism promotion in the State, so that it becomes a major engine of economic growth and a catalyst of employment generation. The Government has announced its Tourism Policy in the year 2008. The Tourism Policy has acknowledged the role of private sector in tourism development and promotion with Government acting as facilitator and catalyst for the future growth. Thrust has been given on human resources development, systematic marketing and adoption of new technologies in the tourism sector.

## PROMOTION OF FARM TOURISM

The department has introduced a new concept of promotion of Farm Tourism in the State in which suitable farms are identified where the tourists are encouraged to visit and see the rural/village life. The owners of

the farms act as host and guide for the tourists. The list of farms identified under this scheme is given is as under: -

Sr. No	Name of Farm & Date of Approval	Correspondence Address	Distance & Actual Location	Contact Nos.	Status
	FARIDABAD-03				
1.	Awesome Farm 19.5.2010	Satyender Sharma H.No. 235, Sector 21 B Faridabad	Village Pakhal, Faridabad-Sohna Road, Faridabad 36 Km. away from domestic and international air port, New Delhi.	9891402000 9999875851	Renewed on 10-07-2013
2.	Laksh Farm 15.10.2007	Ms Illa Lumba G.100 Palam Vihar, Gurgaon 122017	6 Km. of the Faridabad-Gurgaon road, Manger Police Check Post, Village Mangar, Distt Faridabad	919313147240 911244079240	Renewal due on 04.08.2018
	GURGAON-06				
3	Botanix Farm 25.9.2003	Mr. Atul Vashisth, Director Landscape, samak Landscape Pvt. Ltd., 5C.S.C.SFS Apartments Hauz Khas, New Delhi16	62 Kms. from Delhi & 20 kms from Rajiv Chowk Opposite Damdama Lake, Vill. Abhaypur Distt. Gurgaon	9811325456 9810058609 9811075892 011-26293382 011-252336272 011-29213382	Renewed on 19.03.2022
4	Surjivan Farm 25.9.2003	Mrs. Alka Srivastava D-3513- Vasant Kunj, New Delhi	28 Km. from Delhi opposite Classic Golf Resort	9810705785, 9810105785 0124-26894866	Renewed on 28.11.2022

5	Vedic Gram Lifestyle Farm & Spa, 7.4.2006	Dr. Neelam Verma, Saras Foundation, K22-Kailash Colony New Delhi-110048	45 km from Delhi 10 km from Gurgaon near village Manesar on NH 8	265638142 9811054512 9810364321	Renewed on 01.12.2022
6.	Kotwara Farm 29.11.2012	Mujaffar Ali & meera Ali, Gwal Pahari, Gurgaon-Faridabad Highway, Gurgaon	15 Kms from Railway Station Kotwara Farm, Gwal Pahari-Gehind Teri Gram GGN-FBD Road Gurgaon	919818097757 919810101545	Renewal Due on 20.07.2021
7.	Golden Creepers Farm 25.9.2003	Ms Lata Kataria, H.No. 96, 1st Floor, Sector 17, Gurgaon	44 Kms from Delhi & 12 kms from Rajiv Chowk distt. Gurgaon vill. Chandu near Sultanpur Bird Sanctuary	0124-2341125 9810648237	Renewal Due on 04.08.2018
8.	Thakran 5.10.2015	Sh. Nakul Thakran, House No. 199, Sector 17-A, Gurugram	52 KM from Pataudi Airport & Railway Station 8 KM Gurugram	9971371114 9971371115 Fax No. 0124-4277771, E-Mail: <a href="mailto:Nakulthakran@yahoo.com">Nakulthakran@yahoo.com</a>	Renewal Due on 04.10.2018
9	Golden Turtle 21.7.2016	Keshav Dayal, B-14, Uppal Farm, Bilaspur, Gurugram	45 KM from Gurugram Airport, 15 KM from Railway Station, Gurugram	9560732244 <a href="mailto:Goldenturtlefarm@gmail.com">Goldenturtlefarm@gmail.com</a>	Renewal Due on 19.07.2021
10	Ananya Green Farm 21.7.2016	Ruchina Kumar, R15 Hauz Khas Enclave, New Delhi	27 KM from Airport, 15 KM from Railway Station, Gurugram	9311650005 <a href="mailto:Dkumar1946@gmail.com">Dkumar1946@gmail.com</a>	Renewal Due on 20.07.2021
11	The Golf Retreat Farm	Manju Kumar, R15 Hauz Khas Enclave, New	27 KM from Airport, 15 KM from	9311650005 <a href="mailto:contact@golfretreat.in">contact@golfretreat.in</a>	Renewal Due on 20.07.2021

	21.7.2016	Delhi	Railway Station, Gurugram		
12	The Arisses Farm 21.7.2016	Sushil Chauhan, Bohra Kalan, The Patodi, Gurugram	67 Km from Airport, 15 Km from Railway Station, 5 Km from Bus Stand	9671649376 9811119854	Renewal Due on 20.07.2021
13	Omera Farm 21.7.2016	Megha Chaudhary Village Chauma, Gurugram	16 KM Airport, Railway Station 10 KM	8295555666	Renewal due on 28.11.2022
JHAJJAR-01					
14	Pratapgarh Farms 15.7.2008	Sh. Pradeep Singh H.N. 101, Palam Tower 6, South City 1, Gurgaon	45 Kms. From Gurgaon, Vill. & Post Office Talao, Jhajjar	09910267165	Renewal of registration due to 4.10.2018
15	Rattangarh 21.7.2016	Sh. Inderjeet Singh Kinha, VPO-Machhrauli, Jhajjar	70 Km from Airport, 2 Km From Railway Station	8398088790 9958896123	Renewal due on 20.07.2021
KARNAL-02					
16	Lake View Farm 10.07.2013	Co. Paramjeet Singh (Retd.) Gudha, Indri (Karnal)	Co. Paramjeet Singh (Retd.) Gudha, Indri (Karnal)	9416551860	Renewal due on 14.11.2022
17	Lush Green 10.07.2013	Dr. Hawa Singh, Lush Green Farm House, 46 Devi Murti Colony Panipat	House, 100.8 Milesotne, Kohand, NH-1 Karnal.	09416054600	Renewal due on 19.03.2022
MEWAT-1					
18	The Peepal Kothi Farm 10.07.2013	Sh V. K. Choudhry, Aravalley Farm House, M-173, Greater Kailash-II, New Delhi	Village Kota kahandewala, Tehsil Tauru, District Mewat.		Renewal due on 19.07.2022

	ROHTAK-1				
19	Banni Khera 25.09.2003	Mr. Joginder Pal Singh Parmar Jog Niwas, Ganni Khera Farm, Village & P.O. Samar Gopalpur, Rohtak.	85 Kms from Delhi, 9 Km, from Jind by pass Rohtak Village & P.O. Samar Gopalpur, Rohtak. Haryana	951262289361	Renewal due on 05.10.20 18
	HISAR-1				
20	M.G. Heritage	Dr Gyanwati Bishnoi Nursing Home, Hisar	10 Km from Airport, 11 Km from Railway Station and Bus Stand 1 Km.	1662-275337	Renewal due on 19.03.20 22
	Sonipat -1				
21	The Indigo Camp Farm 02.12.2017	Arun Kumar Gupta, Flat No. 81, 3 <sup>rd</sup> Floor, Plot No. 39, Pragatsheet apartment Sector 9, Rohini, New Delhi	66 Km Airport, Railway Station 11 Km, Bus Stand etc. Vill. Bhigan, Distt. Sonapat	9311555229 8860173293	Renewal Due on 01.12.20 22

## HOTEL MANAGEMENT/CATERING INSTITUTES

Haryana Tourism is running Catering Training Institutes at Panipat, Faridabad, Kurukshetra and Rohtak where training in hotel trade is imparted. The detail of courses run by these institutes is as under: -

Institute of Hotel Management Catering & Nutrition Panipat.

Sr.No.	Name of Course and duration	Intake	Qualification
1.	B.Sc. program in Hospitality and Hotel Administrations	60	10+2
2..	Food & Beverage Service ( 1 year + 6 months Industrial training)	40	10+2

4.	Food Production (1year +6 months Industrial training)	40	10+2
5.	Diploma in Bakery & Confectionary (1 year+ 6 months)	20	10+2

Institute of Hotel Management, Faridabad

1.	3 year B.Sc Programme in Hospitality & Hotel Administration	120	Senior Secondary (10+2) Equivalent with English.
2.	Food Production ( 1 Year 6 months Industrial training)	50	Senior Secondary (10+2) Equivalent with English.
3.	Food & Beverage Service ( 1 year+ 6 months Industrial training)	50	Senior Secondary (10+2) Equivalent with English

Institute of Hotel management, Catering Technology & Applied Nutrition, Jyotisar Kurukshetra.

1.	3 Year Degree in B.Sc Hospitality and Hotel Administration	130	10+2
2.	Food Production (1 year+6 month Industrial Training)	50	10+2
3.	Food & Beverage Service (1 year+ 6 months Industrial training)	25	10+2
4.	Diploma in Bakery & Confectionary (1 year+ 6 months)	40	10+2

State Institute of Hotel Management at Rohtak

1.	3 Year Degree in B.Sc Hospitality and Hotel Administration	40	10+2
2.	1 ½ year Diploma in Food Production	40	10+2
3.	1 ½ year Diploma in Food & Beverage Service	30	10+2
4.	Bakery & confectionary 1 ½ year	30	10+2

State Institute of Hotel Management at Yamuna Nagar

1.	B.Sc in Hospitality and Hotel Administration	80	10+2
2.	Diploma in Food Production	40	10+2



3.	Diploma in Food & Beverage Service	40	10+2
4.	Diploma in House Keeping	40	10+2
5.	Diploma in Bakery & confectionary	40	10+2
6.	Diploma in Front Office Operation	40	10+2

## TOURISM INFORMATION CENTRES/BUREAUS

The department has set up Haryana Tourist Information Bureau located at 36- Janpath, Chanderlok Building, New Delhi. This bureau is headed by a Deputy Director of the Tourism Department.

The primary functions of these tourist offices are to disseminate the information about the tourist attractions of the state to the tourists and distribute publicity literature etc.

Keeping the above functions of the Tourism Department in view, the main work of the department is done at Head Quarter level. The Tourism Department is headed by the Director Tourism Haryana. The Director Tourism, Haryana is the overall Incharge of the Management and supervision of the department. The Director is assisted by the Additional Director (Admn.), Deputy Directors and other supporting staff to carry out the functions of the department. The Additional Director (Admn.) has been designated as Head of the Office of the Department.

The working hours of the head office of Tourism Department and Tourist Information Bureau are given as under: -

- (I) Head Office 9.00 AM to 5.00 PM  
(Saturdays & Sundays are Holidays )
- (II) Tourist Information Bureau, New Delhi 9.00 AM to 5.00 PM  
(Sunday is Holiday )

The name & designation of the First Appellate Authority, State Public Information Officer/Nodal Officer / Grievances Redressal Officer of the department.

Name of the Officer	Designation	Address	Phone No.
Smt. Manita Malik, HCS	Additional Director	SCO No. 17-18-19, Sector-17-B, Chandigarh	0172-2716557
Sh. Ram Phal Kundu	Deputy Director	SCO No. 17-18-19, Sector-17-B, Chandigarh	0172-2702955-56-57
Sh, Ram Murti	Deputy Superintendent	SCO No. 17-18-19, Sector-17-B, Chandigarh	0172-2702955-56-57